



Policy & Procedures

Administration and Vessels

AD – 013 Animal Transportation Policy

POLICY:

Cruise Whitsunday's is committed to the wellbeing and safety of its passengers and staff. The following guidelines have been set to ensure that owners and their animals are well catered for and enjoy a stress free holiday destination. There are to be NO animals travel to The Great Barrier Reef or Whitehaven Beach due to Marine and National Park legislation without the approval of the GMO.

- Any animal not used for assistance purposes may travel subject to the following:
 - All Passengers that travel with animals are required to carry with them an approved airline standard pet crate, suitable for the animal.
 - Dogs may travel on the outer deck areas of the vessels on the premise they are maintained on a lead and in direct supervision of the owner.
 - Cruise Whitsundays staff retain the right to ask guests to place the animals in the pet crate if they believe the animal may injure itself or harm any guests or crew.
 - Cruise Whitsundays will not carry animals to any other island destinations unless it is accompanied by written authority from the island destination, or the passenger is transferring to Hamilton Island Airport to fly out with the animal (an airline ticket valid for that date must be presented and checked by crew). In both circumstances.
 - Cats and other animals must travel in approved animal crates.
- The container must be:
 - Supplied by the passenger
 - In good repair so that the animal cannot escape
 - Not too small for the animal.
 - Lined with absorbent material so that no water or excreta can escape
 - Strong enough to withstand damage

EXEMPTIONS

- Assistance Dogs such as:
- guide dogs
 - hearing guide dogs
 - guide dogs in training can travel on all transport services

Cruise Whitsundays are committed to ensuring both guests and four legged fluffy friends enjoy their travel experience.

Thank you for your understanding